

Burwell Surgery Patient Participation Group

Over the last year the PPG has grown from strength to strength, with regular topics including access to Surgery services for patients, communication and overall performance, as well as links with other key services. At October's meeting, we had a visit from Jardines which provided an opportunity for some early reflections following their takeover of Lloyds Pharmacy in the village.

As PPG members we continue to learn about the wide range of services offered by the Surgery, and about the specialist teams available to help patients with different needs. Services include:

- NHS health checks
- Asthma/COPD diagnosis and regular reviews
- Prescription reviews
- Family planning clinics
- Diabetic reviews
- Ear irrigation
- Vaccinations, including travel vaccines
- Dementia support
- Other health and wellbeing advice and support

If the Surgery team feel you will benefit from these services they'll explain the support available and will invite you to attend an appointment.

Most of us will have had some contact over the years with the GPs and Practice Nurses as well as the Patient Services team on reception. Others will be regular users of the Dispensary. However, you might get a call from the Surgery's qualified Paramedic Specialist Practitioner, one of the Health Care Assistants, a Clinical Pharmacist, the Social Prescriber or the Health and Wellbeing Coach.

These qualified practitioners are part of the core Burwell Surgery team, working alongside GPs to help the Surgery deliver all of the services above and more. They are all experts in their field and by working as a team this allows the GPs to see patients that need their help as quickly as possible.

The PPG exists to represent the patients of Burwell Surgery and work in partnership with GPs and practice staff to improve services for patients. We're a friendly group and new members are always welcome. Our four meetings next year will be on 16th January, 16th April, 16th July and 15th October, all at 6.30pm at the Burwell & District Day Centre. You can find out more about the PPG at our page on the Surgery's website: <https://www.theburwellsurgery.co.uk/patient-group/>