

Patient Participation Group Achievements

Surgery Related

	Item	Action	Impact	Achievement Date
1	Producing Clunch Articles	Appeared in Clunch in Aug/Sept, Oct/Nov, Dec/Jan	Advertising PPG, Discussing askmyGP and Prescriptions	July 2022
2	Surgery website	Recommended that the surgery website was reviewed by Healthwatch and new provider explored	Longer term this could help save reception staff time	April 2022
3	Making patients aware of prescription options	Discussions with Lloyds, Clunch article and possible talk from pharmacist	Improving service	October 2023
4	Surgery Facebook page	Suggesting some Improvements for Facebook page	More up to date information	April 2022
5	Coming out of Hospital Leaflet	Burwell Carers document added to surgery website	Making carers and patients more aware of help available in Burwell	October 2022
6	Baby Clinic	Instrumental in getting the surgery to support the development of a mother and baby clinic in the village	Better service and less travel. Two existing providers were identified in Burwell	April 2022
7	New Housing Development	Discussed how we at the surgery are going to support the increase in list size from the proposed building developments in the village and surrounding area	Ensuring that the surgery continues to plan ahead	April 2022

Patient Participation Group Achievements

PPG Related

	Item	Action	Impact	Achievement Date
1	Secretary	Group taking over Secretary duties of PPG from Assistant Practice Manager	Freeing up time for important surgery work. Minutes issued promptly Issues arising from meeting can be dealt with quicker	October 2021
2	Developing our own Aims and objectives	Draft produced and to be discussed	Making aims of group clearer	January 2023
3	Helped find an alternative meeting venue	Thanks to Burwell Day Centre	More appropriate venue	July 2022
4	Having discussion meetings without surgery	Group working together better	More focused PPG meetings	May 2023
5	Members taking responsibility for areas	A number of sub groups created with a lead for each one	A more involved PPG	July 2022
6	PPG Website pages	Now up to date and awaiting further development	A good advertisement of the PPG	October 2022
7	New Members	At least 5 new people have asked to join the PPG	Hopefully new ideas!	July 2022