

Burwell Surgery Patient Participation Group (PPG)

Attracting New Members

The Burwell Surgery Patient Participation Group (PPG) is a group of patients and GP practice staff who meet four times a year to discuss practice issues and patient experience to help improve the service.

In partnership with the practice, the PPG aims to:

- act as an advisory group providing perspectives and concerns from patients that can influence how services operate at the practice
- communicate to the practice areas of patient concern with a view to influencing change
- act as a consultative group for any changes at the practice
- encourage and support the role of the practice in involving patients in their own care
- monitor complaints and comments received about the practice

In Burwell there is a strong group, but we are very keen to have more involvement from younger patients and patients with young families.

The PPG would welcome any of the following:

- Younger patients and patients with young families to join us at one of our meetings to discuss the services the Surgery provides. You don't have to come every time – feel free to dip in and out if you have other commitments. To find out more about the PPG, visit our webpage on the Burwell Surgery website at <https://www.theburwellsurgery.co.uk/patient-group/>
- We offer the possibility of attending meetings by remote access as we understand that those with young families are busy and it may be difficult to attend evening meetings.

We would also appreciate help from leaders of groups running activities for parents and young people . Perhaps you could:

- Attend a PPG meeting to represent the views of younger people
- Invite PPG members to meet with your group so we can provide more information on what the PPG does and hear your feedback about the Surgery.

Members of the PPG will be available in the Village Green Coffee Shop on Friday 6 December between 3-4.30pm - please come and chat to us!

If you are interested in joining the PPG, please get in touch by contacting the surgery at admin.burwellsurgery@nhs.net. We look forward to hearing from you!